

VALUE NEUTRAL

The ifa is objective and factual and meets everyone with a high degree of goodwill and recognition. We are always open-minded, friendly and without any prejudice.



Our beliefs at the Institute for Occupational Medicine

How do we deal with each other?

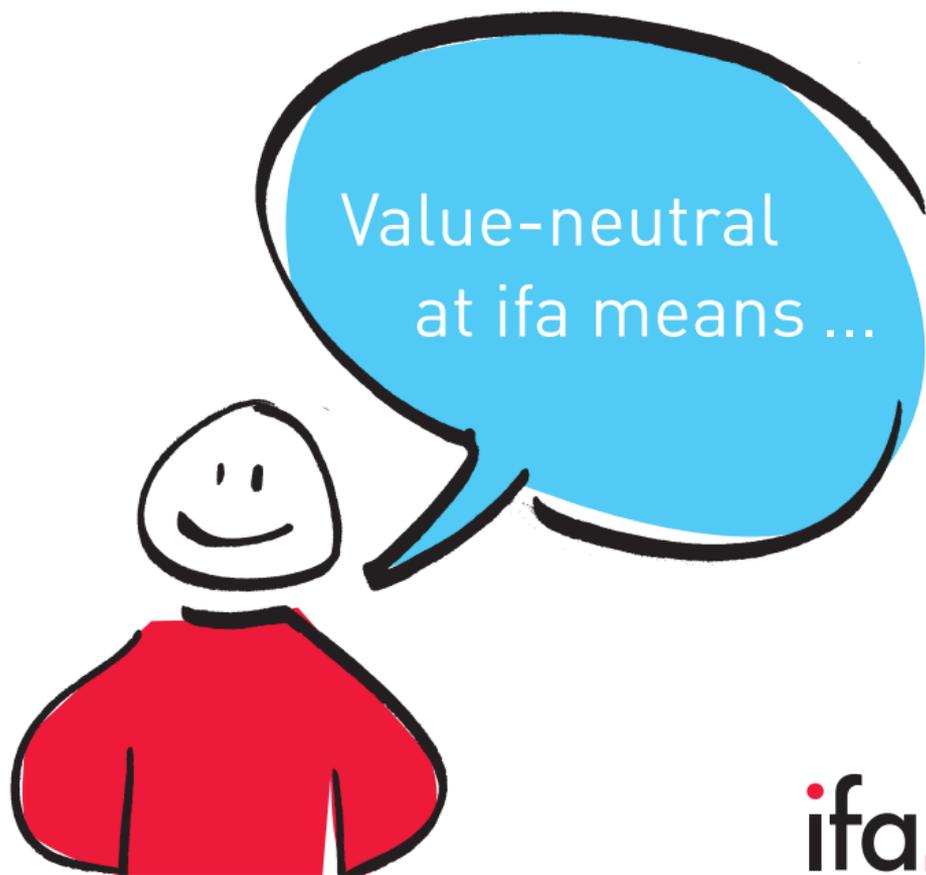
What is important to one another?



Value-neutral is ...

Values are independent of feelings, of internal or external pressure situations, of the behaviour of others or of the environment.

Value neutrality is personal competence. It is the ability of the future. A person with personal competence recognises the demands made on himself and on others and has the ability to reach a consensus. He or she has a high degree of self-esteem and shows appreciation, empathy, fairness and openness towards all people. She can tolerate criticism and understands how to deal with critics.



The ifa creates jobs where employees feel comfortable. That's why the ifa not only values performance and flexibility, but also integrity and character. It cultivates a philanthropic, health-promoting and supportive mindset that harmonizes the various backgrounds.

ifa.



Tip no. 1

No discrimination

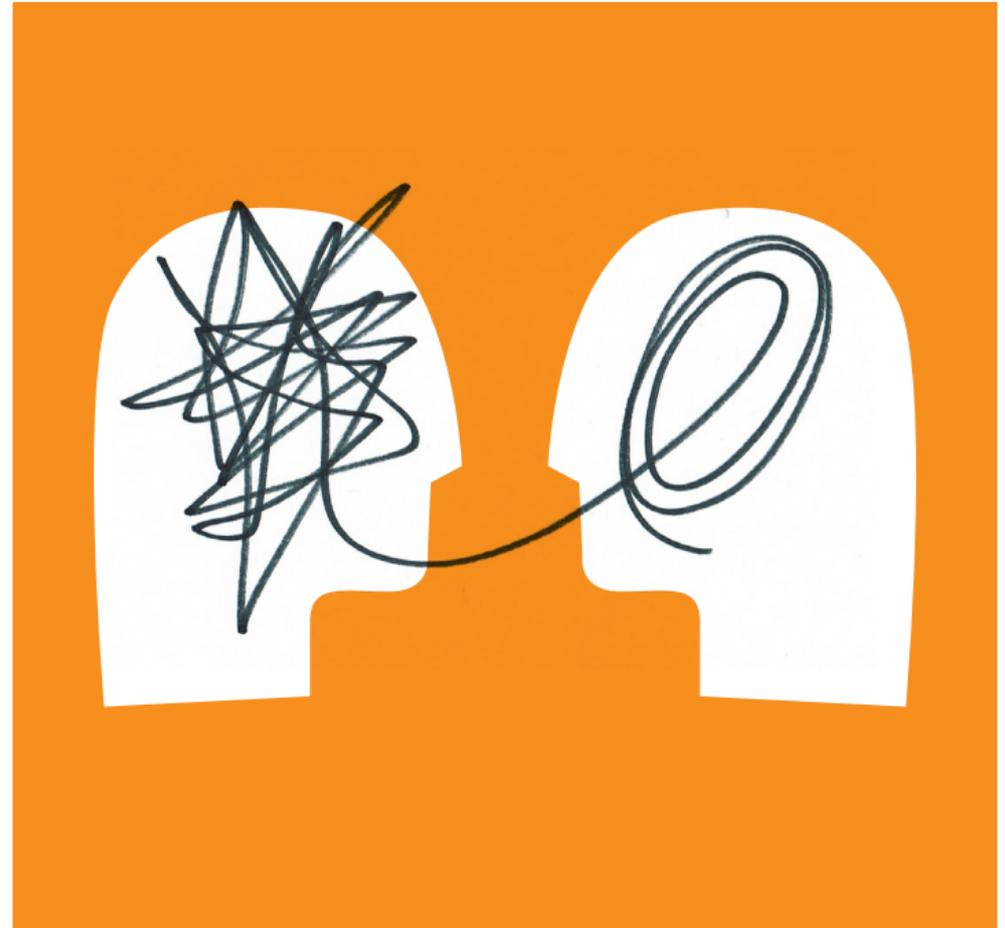
I do not discriminate anyone because of their origin, appearance, history, religion, worldview, sexual orientation or social status.



Tip no. 2

Try to understand

I understand that the motives for a certain (possibly negative) behaviour of patients, customers and employees can be manifold and therefore react with patience and understanding. In conversations I listen first and try to grasp the facts.



Tip no. 3



Excuse me

When appropriate, I apologize for any misunderstanding or lack of service.



Tip no. 4

Be open-minded

I don't pigeonhole people and give room for change. The goal in each case is to find common solutions to strengthen relationships and make positive use of diversity.



Reaching
the goal
together

Tip no. 5

Value neutral is professional

Even if we are never value-free in our thinking, we want to treat our patients and customers in a value-neutral way. See also professional.





Kreuzweg 3. Areal ABB/GE. 5400 Baden
Phone +41 (0)56 205 44 44. Fax +41 (0)56 205 76 16
info@arbeitsmedizin.ch. www.arbeitsmedizin.ch